

**If you are involved in an accident,
it is important to remember to:**

- Stop! Do not leave the scene. If your vehicle is creating a safety hazard, or if you're concerned with your personal safety, pull off the road or move to a safer place. Use warning signals.
- If anyone is injured, see that the person receives proper medical attention and call an ambulance. Do not administer any medical treatment or first aid unless you are qualified to do so.
- Call the police immediately and follow their instructions.
- Call your employer if you are a commercial driver.
- Do not make any statements concerning the accident to anyone except police officials. Do not make any settlements under any circumstances.
- Do not argue at the scene of the accident. Be courteous.
- Get the name, address, phone number, make of vehicle and license number of the other driver(s) and all passengers.
- Get the names, addresses and phone numbers of all witnesses. This is very important, so get as many as possible.
- Take photos of the accident and vehicles with a cell phone or camera if safe to do so.
- Complete this preliminary accident report in detail while you are at the scene of the accident.

Call the Zurich Claim
Call Center at
800-987-3373 to
report your claim.

**Report your claim to
the Zurich Claim Call
Center 24 hours a day,
365 days a year.**

**Toll Free: 800-987-3373
Fax: 877-962-2567**

**Email to: [USZ_CareCenter@
Zurichna.com](mailto:USZ_CareCenter@Zurichna.com)**

Zurich provides this Accident Assistance Guide solely as a public service. It does not imply any coverage by Zurich exists for this or any other vehicle.

A1-17824-C (11/11) 11-3049

Zurich
P.O. Box 542003
Omaha, Nebraska 68154
Toll Free: 800-987-3373
Fax: 877-962-2567

This publication is provided for informational purposes only. Please consult with qualified legal counsel to address your particular circumstances and needs. Zurich is not providing legal advice and assumes no liability concerning the information set forth above.

Certain types of insurance and services are available to qualified customers through the companies of Zurich in North America.

Insurance coverages underwritten by individual member companies of Zurich in North America, including Zurich American Insurance Company. Certain coverages not available in all states.

©2011 Zurich American Insurance Company

Accident Assistance Guide

Keep this pamphlet in your vehicle.



Preliminary Accident Report Form

(Complete this form before leaving the scene of the accident, then report your claim to the Zurich Claim Call Center toll free by phone at **800-987-3373** or by fax at **877-962-2567** or email to **USZ_CareCenter@Zurichna.com**.)

Policy #

Accident details

Date	Time
Street	
City	State
Condition of road	
Weather	Visibility
What direction were you going?	Speed
What direction was other vehicle going?	Speed
Did police take report?	
Responding police office / department	
Officer name	
Badge #	Phone
Case #	
Tickets issued? (Yes / No)	If yes, to whom?
Charge	
Describe how accident occurred:	

Witnesses (This is important – get as many as possible.)

Name	Phone
Address	
Name	Phone
Address	
Name	Phone
Address	

Your vehicle

Owner	
Sex (M / F)	Phone
Address	
Driver's name	
Sex (M / F)	Phone
Address	
Make	Model
Color	Year
Vehicle identification #	
License plate #	Injuries (Yes / No)
Describe injuries:	
Describe damage to your vehicle:	

Passengers in your vehicle

Name	Phone
Address	
Name	Phone
Address	
Name	Phone
Address	

Other vehicle

Owner	
Sex (M / F)	Phone
Address	
Driver's name	
Sex (M / F)	Phone
Address	
Make	Model
Color	Year
License plate #	
Drivers license #	Expiration date
Insurance company	
Policy #	Injuries? (Yes / No)
Describe injuries:	
Describe damage to other vehicle (including information on point of impact, apparent new damage, and obvious old damage):	

Passengers in other vehicle

Name	Phone
Address	
Name	Phone
Address	
Name	Phone
Address	

Damage to other property

Owner	Phone
Address	
Nature of damage:	